

Medtronic

Top 5 Tips

Automatic Uploads MiniMed™ Mobile App



1 Stay Synced

Sometimes updates and enhancements may log out of your account but logging back in is easy! Tap on the 3 horizontal bars at the top left of your screen, tap "Sync to CareLink" and re-enter your username and password and you're back in sync.

2 Keep It Running: Stay in the Loop with Your Glucose Trends!

Always keep the MiniMed™ Mobile App running in the background. Don't shut down the app! Open and check the MiniMed™ Mobile App every 24 hours to see your latest glucose trends. This keeps the app live and prevents you from being logged out. If you get logged out, automatic uploads won't happen.

3 Turn off Automatic Updates

We test new devices and operating systems to ensure they work smoothly with our apps. Sometimes, this means the latest Smart Device software might be temporarily unavailable. Turn OFF Automatic Updates on your Smart Device, and we'll let you know when everything is compatible and ready to go

4 Get the Latest Data

Automatic downloads happen daily, but if you really want to impress your healthcare team, manually upload through the MiniMed™ Mobile app on the morning of your appointment. This way, they'll be able to see your latest data. Just follow these 3 easy steps in your app: Go to Menu, Sync to CareLink, and Upload now.

5 No smartphone? No worries!

Just ask us for a Blue USB, and you can easily upload your pump data straight to your CareLink account using your laptop or PC.



Need a sensor replacement?

Call the helpline at 1800 777 808



Have more questions or would like some more training?

Call the helpline at 1800 777 808 24 hours a day, 365 days per year or your healthcare team. Both can put you in touch with your local Medtronic Clinical Specialist who are more than happy to help with technical advice.



We're with you on this journey

Always follow the directions for use

The MiniMed™ 780G insulin pump is indicated for use by patients age 7-80 years with Type 1 diabetes, whose total daily dose of insulin is 8 units per day or more.

The Guardian™ sensor 4 is intended for insertion into persons ages 7 years and older

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*If sensor glucose (SG) values do not match symptoms or expectations, use a blood glucose meter to make diabetes treatment decisions. Refer to System User Guide

Information contained herein is not medical advice and should not be used as an alternative to speaking with your doctor. Discuss indications, contraindications, warnings, precautions, potential adverse events and any further information with your healthcare professional