

What do I do if I get a change sensor alert?

Firstly, when you receive this alert, take time to read the pump screen to find out why the alert has occurred. The information below will give you the instructions.

This information is on page 255 of the MiniMed™ 780G System User Guide

Title and text	Type	Explanation	Next steps
Change sensor Insert new sensor and Start New Sensor.	Alert	No was selected in the Check sensor insertion message, indicating that the sensor is not fully inserted.	<ul style="list-style-type: none"> • Select OK to clear the alert. • Change the sensor. For details, see the sensor user guide. • After the sensor is changed, refer to <i>Starting the sensor, on page 117</i>.
Change sensor Second calibration not accepted. Insert new sensor.	Alert	This alert occurs when two Calibration not accepted alerts are received in a row.	<ul style="list-style-type: none"> • Select OK to clear the alert. • Change the sensor. For details, see the sensor user guide.
Change sensor Sensor not working properly. Insert new sensor.	Alert	This alert occurs when the transmitter diagnoses a problem with the sensor that cannot be resolved.	<ul style="list-style-type: none"> • Select OK to clear the alert. • Change the sensor. For details, see the sensor user guide.
Check connection Ensure transmitter and sensor connection is secure, then select OK.	Alert	The pump fails to detect the transmitter and is unable to receive sensor signal.	<ul style="list-style-type: none"> • Select OK to clear the alert. • If the sensor is fully inserted, select Yes. If the sensor is not fully inserted, select No. • If the sensor was not fully inserted, insert a new sensor. • See <i>Pump issues, on page 215</i> for additional assistance, if needed.

Always follow the directions for use

Information contained herein is not medical advice and should not be used as an alternative to speaking with your doctor. Discuss indications, contraindications, warnings, precautions, potential adverse events, and any further information with your healthcare professional.

©Medtronic. Medtronic, Medtronic logo, and Engineering the extraordinary are trademarks of Medtronic. All other brands are trademarks of a Medtronic company.