

PERSONAL DEVICE COACHING



Starting on an insulin pump or continuous glucose monitoring therapy can be life-changing, but it can also be a bit daunting until you get into the swing of things.

That's why Medtronic created StartRight™, a personal coaching program created to help you maximise the incredible benefits of your new therapy by giving you support and confidence with your new Medtronic devices during those important first 12 months.

STARTRIGHT AVAILABLE FOR THESE DEVICES



Personal CGM: Guardian Connect



CareLink® Integrated Software



MINIMED640G Insulin pump and CGM

THE STARTRIGHT PROGRAM



3 MONTHS

personal phone coaching and support at no additional cost.



DEDICATED STARTRIGHT COACH

all trained personal coaches have an intimate understanding of all Medtronic devices.



COACH-INITIATED CONTACT

at important therapy touchpoints such as pre-training preparation and first sensor or set change.



UNLIMITED ACCESS

via phone/SMS/email for questions and support.



CARELINK SETUP

and support with uploading data.



GOAL TRACKING

to help you achieve goals set by your HCP

START RIGHT NOW

It's important to sign up to StartRight before your first training appointment with your doctor or nurse educator, so you can be fully prepared.



Sign up to **StartRight**:

Online: www.medtronic-diabetes.com.au/startright

or

Call us on: 1800 777 808

or

Email: your name and phone number to:
rs.startrightanz@medtronic.com

or

**Fill in this form and either hand it to your HCP or
email it to rs.startrightanz@medtronic.com**

Name _____

Date of Birth: _____

Carer's Name: _____

Mobile Phone Number: _____

Technology: (tick box)

- ☐ 640G Insulin Pump
- ☐ 640G Insulin Pump & CGM
- ☐ Guardian Connect

Technology Start Training Date: _____

(If known)

**Please ensure you complete the Privacy section of the form on
the following page**

THE STARTRIGHT DIFFERENCE



Privacy Statement: Your personal and health information including details of your diabetes and private health insurance (Protected Information) is collected and used by Medtronic Australasia Pty Ltd, Medtronic New Zealand Limited, and Related Bodies Corporate in accordance with Medtronic's Privacy Policy (see <https://www.medtronicdiabetes.com.au/privacy-statement>). For clarity this will include: assisting you with any purchase of Medtronic Diabetes products and services, establishment of a Medtronic e-shop account, diabetes and technology management, product tracking purposes (as required by regulation) and communication of information relating to the use of our products and services, diabetes management, special offers and technological improvements and developments. In some cases, we may collect Protected Information from your treating healthcare professional rather than directly from you if necessary for the purpose of administering a product or service to you or if required by law. We may disclose Protected Information to a Medtronic company or database overseas or to a third party service provider. If we do so we will require them to comply with our Privacy Policy and the safeguards under Australian/New Zealand laws. For privacy queries, to access/update your Protected Information or to opt out of receiving the communication set out above please phone toll free (AU 1800 777 808 / NZ 0800 377 807), write to PO Box 945, North Ryde, NSW 1670, Australia or emailing australia.diabetes@medtronic.com.



I confirm that I have read and understood the privacy statement above and consent to Medtronic collecting and storing my sensitive personal details in accordance with the Medtronic Privacy Policy. I understand I can withdraw my consent to receiving communication from Medtronic at any time.

Patient Signature: _____

Date: _____

Medtronic

Medtronic Australasia Pty Ltd
2 Alma Road
Macquarie Park, NSW 2113
Australia
Tel: +61 2 9857 9000
Fax: +61 2 9889 5167
Toll Free: 1800 668 670

E-Mail: australia.diabetes@medtronic.com
Facebook: [@DiabetesANZ](https://www.facebook.com/MedtronicDiabetesAUS)
Twitter: [@DiabetesANZ](https://twitter.com/DiabetesANZ)
YouTube: Medtronic Diabetes ANZ

[medtronic.com.au](https://www.medtronic.com.au)
[medtronic.co.nz](https://www.medtronic.co.nz)

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STARTRIGHT

PERSONAL COACHING CALL SCHEDULE



CALL



**Prepare for
technology starts.**

1



**Product training with your
HCP**

**First Sensor insertion
and app settings**

2



**Second Sensor insertion
and adjusting app settings**

3



**Understanding and
producing carelink reports
for your HCP**

4



**Setting goals and
reviewing your app
settings**

5



**Goals review and your app
settings**

6

**Goal achievement
Next steps**

7



Ongoing 24/7 support

START
RIGHT™
STAY
RIGHT



*Does not include medical advice

**The Insulin Pump and CGM
coaching* program that gets
you off to a great start with your
Medtronic technology.**

Medtronic