

# Welcome Pack

Thank you for choosing Medtronic Diabetes as a partner in managing your diabetes. We have included the following information to assist you in using your new Guardian™ Connect System effectively.

In this Welcome Pack you will find:

- Guardian™ Connect Kit
- One-Pressserter (insertion device for glucose sensors)
- Complimentary Contour® Next Blood Glucose Monitoring System from Ascensia

ENQUIRY	CONTACT	INFORMATION
For assistance with Medtronic® or MiniMed® branded products	24-hour Toll Free product Helpline: Telephone: 1800 777 808 (option 1)	If you are asked to provide the product model and serial numbers, this information can be found on the back of your product or on the product packaging.
How to set up training with Guardian™ Connect	If you require assistance please email: <a href="mailto:australia.diabetes@medtronic.com">australia.diabetes@medtronic.com</a>	For additional training please refer to our online training modules at <a href="http://medtronic-diabetes.com.au/customer-support/my-learning">medtronic-diabetes.com.au/customer-support/my-learning</a>
Technical issues with your Contour® Next blood glucose meter	Ascensia Diabetes Care Telephone: 1800 289 312 Website: <a href="http://diabetes.ascensia.com.au">diabetes.ascensia.com.au</a>  Service available 9 am – 5 pm Mon – Fri, Sydney time.	If you are asked to provide the product model and serial numbers, the information can be found on the back of your product.
Order glucose sensors, insertion devices and blood glucose meter accessories	Online shop: <a href="http://eshop.medtronic-diabetes.com.au">eshop.medtronic-diabetes.com.au</a>	Registration is required.
	For any issues: Telephone: 1800 777 808 (Option #2)	Service available 8 am to 6 pm Mon – Fri, Sydney time, excluding public holidays. All orders are dispatched ex-stock (Sydney).
To order your Contour® Next Blood Glucose Meter strips	NDSS Pharmacies Search for your nearest access point: <a href="http://osd.ndss.com.au">osd.ndss.com.au</a>	If you are eligible for and registered with NDSS, you will receive discounted strips at your participating pharmacy.  Contour® Next Blood Glucose Test Strips (NDSS Code: 195)

The information booklets provided are intended for use in conjunction with the guidance from your healthcare professional. Always consult your healthcare team before making any therapy adjustments.

If you have any questions, please do not hesitate to contact us. on 1800 77 808.

Yours Sincerely,  
The Medtronic Diabetes Team