

Sensor Alerts

This table shows some of the most common alerts that you may receive when using CGM.



NOTE: To silence an alert, press , and then press  on the desired option.

Alert	Reason	Steps to take
Alert on high	The SG value is equal to or higher than the high limit that you set.	Do not treat your glucose based on SG. Confirm it using your BG meter. Treat it if necessary based on instructions from your healthcare professional and continue to monitor.
Alert on low	The SG value is equal to or lower than the low limit that you set.	Do not treat your glucose based on SG. Confirm it using your BG meter. Treat it if necessary based on instructions from your healthcare professional and continue to monitor.
Alert before high	The SG reading is expected to reach the high glucose limit in the length of time you set for the Time before high.	Do not treat your glucose based on SG. Confirm it using your BG meter. Treat it if necessary based on instructions from your healthcare professional and continue to monitor.
Alert before low	The SG reading is expected to reach the low glucose limit within 30 minutes.	Do not treat your glucose based on SG. Confirm it using your BG meter. Treat it if necessary based on instructions from your healthcare professional and continue to monitor.
Rise Alert	The SG reading is increasing at a rate that is equal to or faster than the rate limit that you set.	Do not treat your glucose based on SG. Confirm it using your BG meter. Treat it if necessary based on instructions from your healthcare professional and continue to monitor.

Alert	Reason	Steps to take
Calibrate now	A calibration is needed in order to receive SG readings.	Enter BG value into your pump to calibrate.
Lost sensor signal	Communication between pump and transmitter has been lost for 30 minutes during or after warm-up.	Check that the sensor is still inserted in the skin and the transmitter and sensor are still connected. Move your pump closer to your transmitter.
Calibration not accepted	Your system was unable to use the BG meter reading you entered to calibrate your sensor.	In 15 minutes, your pump will prompt you to enter a new BG meter reading for calibration. Wash your hands and dry thoroughly before checking BG.
BG not received	The transmitter was unable to receive the calibration BG reading from the pump.	Move your pump closer to your transmitter and select OK. The pump will try sending the BG again.
Sensor expired	The sensor has reached its maximum usage of 7 full days.	Remove the sensor and follow the instructions for inserting and starting a new sensor.
Sensor updating	The sensor is updating.	Do not calibrate unless notified. This could take up to 3 hours.
Change sensor	You have received two Calibration not accepted alerts in a row.	Remove the sensor and follow the instructions for inserting and starting a new sensor.

Always read instructions for use