Getting started with the MiniMed™ Mobile app

Components sold separately

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Getting started with the MiniMed™ Mobile app

1. Download, open the app and follow the on-screen instructions

2. Log into your CareLink™ Personal account. Sign up if you do not already have an account.

3. Follow the on-screen instructions to pair the app with your MiniMed™ 780G pump

4. Read the Warning screen and accept by tapping **OK** and then **Agree**

Remember to watch your phone for pairing requests
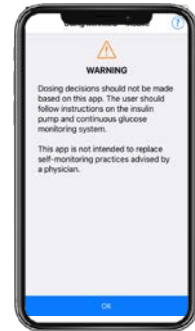
Automatic updates to mobile operating systems should also be **deactivated** – If one becomes available, check your local website to see if it supported before installing.
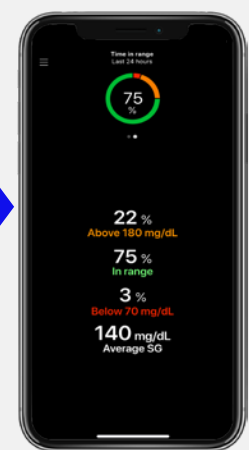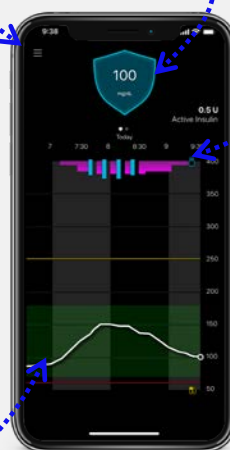
Navigating the app

Sync to CareLink™
Allows you to manage data uploads to CareLink™ Personal. Switch on for automatic uploading or tap **Upload now** to upload all data in you MiniMed™ pump
You can also manage your care partners in this menu

Tap the three bars to access the menu

Current sensor reading

Insulin delivery information

Sensor trace. Events on the graph can be tapped on for details.

Swipe left to access Time in Range

Images shown when paired with a MiniMed™ 780G system

Compatible phone? Check your device at https://www.medtronic-diabetes.com.au/mm780g-supported-devices

Notifications

Notifications are colour coordinated:
Alarms are red
Alerts are yellow
Reminders are grey
Messages are blue

Note: Notifications must be cleared on your mobile device **and** pump (notifications cannot be cleared on the Apple® Watch)

MiniMed™ Mobile and the Apple® Watch
(MiniMed™ 780G systems only)

MiniMed™ Mobile app is also compatible with Apple® Watch*. See your values on your watch face or tap to enter the app.

The watch app mirrors what is on your phone screen and the phone app also has a menu option for the watch app. It can, for example, tell you if your watch or pump is not compatible or if the app on the watch is missing**.
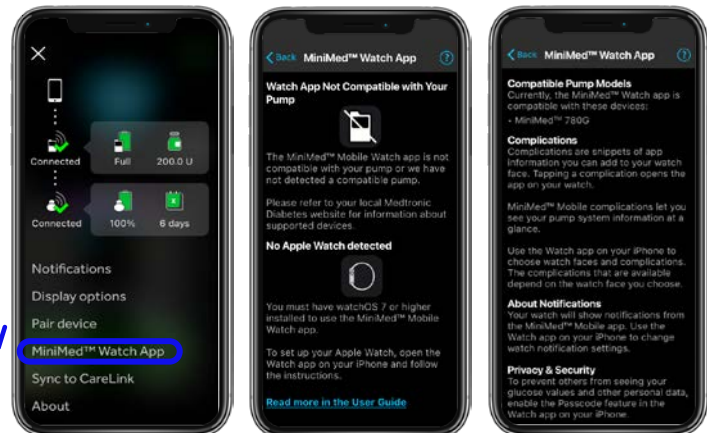
* When used with a MiniMed™ 780G system
**If default setting on phone has been set to not download companion apps for example.

Turn the page for more information on using your Apple® Watch with MiniMed™ Mobile app.

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Installing MiniMed™ Mobile on your Apple® Watch

1. Make sure your Apple® Watch and iPhone are connected. You can check this in your Bluetooth® settings and use https://support.apple.com/en-mn/guide/watch/apdde4d6f98e/watchos if it's not.

2. Download the MiniMed™ Mobile app from the App Store on your iPhone if you haven't already.

3. Next you need the companion app on your Apple® Watch. If this does not happen automatically, there are two ways of doing it manually.
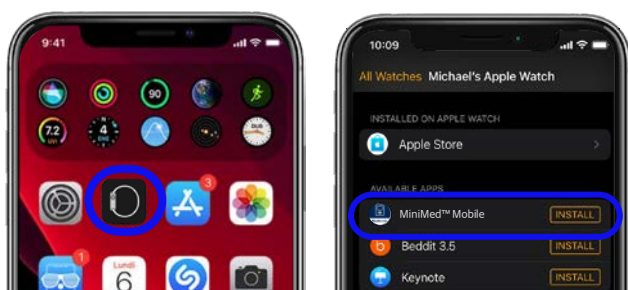
Get the app via your Watch.

A. Press the digital crown button to see the home screen then tap the **App Store**
B. Tap **Search** and enter "MiniMed Mobile"
C. Find the right app with this icon and tap **Get**

Get the app via your iPhone.

A. On your iPhone, open the Watch app
B. Tap the **My Watch** tab
C. Tap **Install** next to the MiniMed™ Mobile app

Accessibility options

Is the MiniMed™ Mobile app too difficult to make out on your Watch? You can add different complications to your Watch face to make it easier to see, here's how.

1. With the Watch face showing, touch and hold the display then tap **Edit**.

2. Swipe left all the way to the end and tap on the complication node you wish to use.

3. Use the digital crown to scroll through the options.
MiniMed™ Mobile has three complications that can be used, chose the one that best suits you*:

    1. Extra large
    2. Modular large
    3. Utility large

*not all watches support all complications

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MiniMed™ Mobile app frequently asked questions

- **What do I need to use the MiniMed™ Mobile app?**
  - A Medtronic MiniMed™ 780G insulin pump, a compatible* smartphone, a CareLink™ Personal account and an internet connection are required to use the MiniMed™ Mobile app.

- **Can my care partners view my data and receive alerts/notifications?**
  - Yes, they can download the CareLink™ Connect app to a compatible* mobile device and they will need your CareLink™ Personal username to complete set up. SMS (text) alerts can also be set up by care partners in CareLink™ Personal website. Up to 5 care partners may view your data.

- **Can my healthcare provider view my data?**
  - Yes but they cannot receive alerts and alarms or view live data. Make sure your MiniMed™ Mobile app has the **Sync to CareLink™** feature on and your CareLink™ Personal account is linked with your healthcare providers CareLink™ system account. Your healthcare providers will then have access to your data when they need it without you having to do anything.

- **My mobile phone has a new update available, should I update?**
  - Not immediately. Please make sure auto-updates are deactivated on your mobile device and only manually update once Medtronic has confirmed compatibility for the MiniMed™ Mobile app and the new phone update.

- **There is an update available for the MiniMed™ Mobile app. Should I update?**
  - Yes. New versions of the MiniMed™ Mobile app can be used immediately. We would encourage users to always be on the most up to date version available.

- **I am having trouble getting the MiniMed™ Mobile app to pair with my pump.**
  - Make sure your Bluetooth® is switched on in your phone settings. Delete any previously paired pumps and make sure the pump and phone are within 10 feet/3 metres of each other and try again. If the problem persists, please contact your local Medtronic Diabetes 24-hour support.

- **I have a MiniMed™ insulin pump that is not the MiniMed™ 780G system. Can I still use the Apple® watch?**
  - No. The Apple® watch can only be used by people using the MiniMed™ Mobile app with the MiniMed™ 780G system.

- **Is there a Android watch app available?**
  - No, currently only the Apple version is available

- **Can I see my data using the Apple® Watch without my phone?**
  - No. Your watch will show you the data that your *phone* is receiving from the pump. Your watch will not directly pair with your pump.

*Please consult your local Medtronic Diabetes website for full device compatibility information

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ALWAYS FOLLOW THE DIRECTIONS FOR USE

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