



MiniMed™ 770G to MiniMed™ 780G software upgrade



We are excited to start the next step as we get closer to the roll-out of our MiniMed™ 770G to 780G software update. For this, we need to know some information about the smartphone you will use for the process.

To do this, we would appreciate 2 minutes of your time to complete a [quick feedback form here](#) letting us know some specific details.

The information we need can be found in your mobile phone as follows:



Apple Model Name

Settings > General > About > Model Name

Apple Model Number

Settings > General > About > Model number

Apple Software

Settings > General > About > Software Version



Android Model Name

Settings > About phone > Device name

Android Model Number

Depends on the manufacturers. Here are some example.

Samsung

Settings > About phone > Model number (this is the SM-xxx number)

Google

Settings > About phone > Regulatory labels > Model

Android Software

Settings > About phone > Software information > Android version

The form can also be found on our Update Support Webpage [here](#).

With thanks,
Medtronic Diabetes Australia

ALWAYS READ THE INSTRUCTIONS FOR USE (IFU)

The MiniMed 780G insulin pump is indicated for use by patients age 7-80 years with Type 1 diabetes, whose total daily dose of insulin is 8 units per day or more. For detailed information regarding indications, contraindications, warnings, precautions, and potential adverse effects, please consult the IFU. Always consult a Health Care Professional before making treatment decisions, and to see if this product is suitable for you.

Terms and Conditions:

1. MiniMed 770G customers currently on or have started a Medtronic Guardian™ Sensor 3 Continuous Glucose Monitoring (CGM) subscription before 31 December 2021 will be eligible for the 780G software update at no charge from Medtronic.
2. From 1 January 2022, MiniMed 770G customers who commence a Medtronic Guardian Sensor 3 CGM subscription will be required to pay a software upgrade fee of \$500 at the time of applying for an upgrade to the 780G. Please note that the software upgrade primarily relates to the functionality while using CGM.
3. You will require consent from your Healthcare Professional in order to access this upgrade (which includes determining the glucose target settings) when starting MiniMed 780G with Smartguard™. Further details will follow including a 780G Order Form for completion.
4. Warranty dates do not reset. The warranty date of an insulin pump upgraded with the software will remain

the same as the warranty date of the initial pump purchased.
5. Program terms and conditions are subject to change at any time and without notice. Other restrictions may apply.

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