

Status update

MiniMed™ 770G to MiniMed™ 780G software upgrade



Further to our email in December, we wanted to provide you with an update on our plans for the rollout of the MiniMed™ 780G software upgrade for your MiniMed™ 770G.

We are pleased to say that **the first phase of our real-world system testing in Australia is complete**, and is now being assessed by our development teams. We will keep you up to date on the wider release date of the software upgrade as we look to make this as streamlined as possible for you.

In the meantime, here are some key things for you to know about how the process will work.

You do not have to do anything now; we will provide more details for you on each of these over the coming weeks:

Key things to note

- You will need to take **3 x training modules**, and **pass a knowledge check**.
- You will need to **obtain permission from your Healthcare Professional** for this software upgrade.
- You may need a **consultation with your Healthcare Professional as part of the pre-upgrade training** at the discretion of your Healthcare Professional.
- You will need to have, or access to, a **compatible smartphone** to perform the software upgrade. You **can borrow a friends or family one** if you don't have a compatible model.
- The upgrade process will take up to **2 hours** to complete, and requires **internet access**. Your pump will continue to work through most of this process..
- There may be a fee involved depending on the Terms and Conditions (see below).

Terms and Conditions

1. MiniMed 770G customers currently using or starting Medtronic Guardian™ Sensor 3 Continuous Glucose Monitoring (CGM) at any time during the 770G warranty period will be eligible for the 780G software update at no charge from Medtronic.
2. Please note that the software upgrade primarily relates to the functionality while using CGM.
3. You will require consent from your Healthcare Professional in order to access this upgrade (which includes determining the clinical settings) when starting MiniMed 780G with Smartguard™. Further details will follow including a 780G Order Form for completion.
4. Warranty dates do not reset. The warranty date of an insulin pump upgraded with the software will remain the same as the warranty date of the initial pump purchased.
5. This software offer upgrade to MiniMed 780G only applies to customers using Medtronic Guardian Sensor 3 CGM from MiniMed 770G.
6. Terms and conditions are subject to change at any time and without notice.

ALWAYS READ THE INSTRUCTIONS FOR USE (IFU)

The MiniMed 780G insulin pump is indicated for use by patients age 7-80 years with Type 1 diabetes, whose total daily dose of insulin is 8 units per day or more. For detailed information regarding indications, contraindications, warnings, precautions, and potential adverse effects, please consult the IFU. Always consult a Health Care Professional before making any changes to your insulin therapy.

treatment decisions, and to see if this product is suitable for you.