

MiniMed™ 770G to MiniMed™ 780G software update



Dear FirstName1,



To celebrate the recent announcement of providing **subsidised access to CGM for everyone living with Type 1 Diabetes**, we are now inviting everyone to **upgrade their MiniMed 770G pump software to MiniMed 780G software Free of Charge** regardless of whether you currently use CGM or not.

We have updated our T&C's accordingly, and they can be seen below.

As you may be aware, we have started Phase One of our roll-out, which is for users that have access to **selected compatible devices from Samsung and Google** - the Phase One compatible devices can be found [here](#).

If you have not already done so, please take a minute to complete a quick feedback form letting us know which mobile device you have so we can assign you to the correct phase.

IMPORTANT: - If you have access to a device (from a friend or family member for example) listed as a Phase One compatible device, please indicate that in the form - it does not need to be the device you use with MiniMed Mobile. The device is only required for the duration of the upgrade. We can then include you in Phase One.

The information we need can be found in your mobile phone as follows:



Apple Model Name

Settings > General > About > Model Name

Apple Model Number

Settings > General > About > Model number

Apple Software

Settings > General > About > Software Version



Android Model Name

Settings > About phone > Device name

Android Model Number

Depends on the manufacturers. Here are some example.

Samsung

Settings > About phone > Model number (this is the SM-xxx number)

Google

Settings > About phone > Regulatory labels > Model

Android Software

Settings > About phone > Software information > Android version

The form can also be found on our [Update Support Webpage](#).

Kind regards,

Medtronic Diabetes

ALWAYS READ THE INSTRUCTIONS FOR USE (IFU)

The MiniMed 780G insulin pump is indicated for use by patients age 7-80 years with Type 1 diabetes, whose total daily dose of insulin is 8 units per day or more. For detailed information regarding indications, contraindications, warnings, precautions, and potential adverse effects, please consult the IFU. Always consult a Health Care Professional before making treatment decisions, and to see if this product is suitable for you.

Terms and Conditions. Use set from the support webpage as the latest ones.

1. All MiniMed 770G customers are eligible for the 780G software update free of charge at any point during the 770G warranty period.
2. Please note that the software upgrade primarily relates to the functionality while using CGM. The pump-only upgrade provides a new icon menu system with no functionality changes. If you are not currently using CGM, please speak with your Healthcare Professional before commencing any CGM therapy.
3. You will require consent from your Healthcare Professional in order to access this upgrade (which includes determining the clinical settings) when starting MiniMed 780G with Smartguard™. Further details will follow including a 780G Order Form for completion.
4. Warranty dates do not reset. The warranty date of an insulin pump upgraded with the software will remain the same as the warranty date of the initial pump purchased.
5. Terms and conditions are subject to change at any time and without notice.