

# MiniMed™ 770G to MiniMed™ 780G software upgrade



We are excited to start rolling out our software updates for MiniMed 770G customers wishing to upgrade to MiniMed 780G. This will be done in a **phased approach over 3 phases** in Q2 2022.



Phase One will be for users that have access to **selected compatible devices from Samsung and Google** - the Phase One compatible devices can be found [here](#).

If you have not already done so, please take a minute to complete a [quick feedback form](#) letting us know which mobile device you have so we can assign you to the correct phase.

If you have access to a device listed as a Phase One compatible device, please indicate that in the form - it does not need to be the device you use with MiniMed Mobile for the update. We can then include you in Phase One.

The information we need can be found in your mobile phone as follows:



**Apple Model Name**

Settings > General > About > Model Name

**Apple Model Number**

Settings > General > About > Model number

**Apple Software**

Settings > General > About > Software Version



**Android Model Name**

Settings > About phone > Device name

**Android Model Number**

Depends on the manufacturers. Here are some example.

**Samsung**

Settings > About phone > Model number (this is the SM-xxx number)

**Google**

Settings > About phone > Regulatory labels > Model

**Android Software**

Settings > About phone > Software information > Android version

Always by your side,

Medtronic Diabetes

**ALWAYS READ THE INSTRUCTIONS FOR USE (IFU)**

The MiniMed 780G insulin pump is indicated for use by patients age 7-80 years with Type 1 diabetes, whose total daily dose of insulin is 8 units per day or more. For detailed information regarding indications, contraindications, warnings, precautions, and potential adverse effects, please consult the IFU. Always consult a Health Care Professional before making treatment decisions, and to see if this product is suitable for you.

**Terms and Conditions**

1. MiniMed 770G customers currently using or starting Medtronic Guardian™ Sensor 3 Continuous Glucose

Monitoring (CGM) at any time during the 770G warranty period will be eligible for the 780G software update at no charge from Medtronic.

2. Please note that the software upgrade primarily relates to the functionality while using CGM.
3. You will require consent from your Healthcare Professional in order to access this upgrade (which includes determining the clinical settings) when starting MiniMed 780G with Smartguard™. Further details will follow including a 780G Order Form for completion.
4. Warranty dates do not reset. The warranty date of an insulin pump upgraded with the software will remain the same as the warranty date of the initial pump purchased.
5. This software offer upgrade to MiniMed 780G only applies to customers using Medtronic Guardian Sensor 3 CGM from MiniMed 770G.
6. Terms and conditions are subject to change at any time and without notice.